

## **WHAT IS CLAIMED IS:**

1. A consulting service system for Internet, comprising:
  - an ask zone, in which an asker can ask a new question, appoint a suitable answerer and get an enter certificate for the asker to 5 entering a searching procedure and a re-asking procedure;
  - an answer zone communicating with the ask zone, the consulting service system requesting and confirming the certificate of the answerer for allowing the answerer entering the answer zone and answering the questions in the answer zone, the answerer inputting a 10 service charge about answering the question when the answering procedure needs a service charge; and
  - a data process zone communicating with the ask zone and the answer zone, the data process zone provided to save and order the data about the asker and the answerer.
- 15 2. The consulting service system as claimed in claim 1, wherein the data process zone comprises:
  - an answerer introduce zone for asker to browse the data of the answerer as the reference for selecting a suitable answerer;
  - a control zone for the consulting service system to appraise 20 the answerers via the interactive data between the askers and the answerers; and
  - a charge zone making the business transactions of knowledge more unobstructed via an Internet e-wallet.

3. The consulting service system as claimed in claim 1,  
wherein:

the asking zone provides a new serial number and requests  
the asker to input the username and the serial number of the new  
5 question when asker asks a new question, the inputted username and  
the serial number of the new question used as an enter certificate when  
the asker wants to enter the searching procedure;

the data of the answerers is shown when the asker clicks a  
button of LIST OF ANSWERERS such that the asker can refer to the  
10 data of the answerers and appoint at least one answerer of different  
field to answer the question that the asker has asked;

the asker can save the data concerning the question(s) in a  
memory zone in the data process zone and end the asking procedure.

4. The consulting service system as claimed in claim 1, wherein  
15 the user is requested to input the username, the serial number of the  
question that the user wants to search and the inputted data needs to be  
confirmed for asserting the secrets of the user, after confirming the  
personal data that the user has inputted, a page showing a list of  
answerers and answers for user to browse, delete unnecessary  
20 answer(s), re-ask relative to the answer or select others answerers for  
the question or further ask for a charged consulting.

5. The consulting service system as claimed in claim 1, wherein  
the answerer needs to input his/her certificate when entering the answer

zone, a list of questions displayed after confirming the input data from the answerer, the answerer arranging shown data and deleting the question that he/she does not want to answer, the answerer answering the question one by one or selecting the same questions from different askers and answering at a time, the answerer inputting the service charge about answering the question and saving the concerning data when the answering procedure needs a service charge.

6. The consulting service system as claimed in claim 2, wherein data about the answerers shown in the answerer introduce zone 10 includes name and the background of the answerers for user to refer and appoint at least one suitable answer.